



The process by which the client is determined appropriate and eligible for admission to a particular program.





The administrative and initial assessment procedures for admission to a program.





Describing to the client the following:
general nature and goals of the
program; rules governing client
conduct and infractions that can lead
to disciplinary action or discharge from
the program; in a non-residential
program, the hours during which
services are available; treatment costs
to be borne by the client, if any; and
client rights.

ASSESSMENT



The procedures by which a counselor or program identifies and evaluates an individual's strengths, weaknesses problems and needs for the development of a treatment plan.

## Core Function 5 TREATMENT PLANNING



Process by which the counselor and the client identify and rank problems needing resolution; establish agreed upon immediate and long-term goals; and decide upon a treatment process and the resources to be utilized.

## COUNSELING



(Individual, Group, and Significant Others):
The utilization of special skills to assist individuals, families or groups in achieving objectives through exploration of a problem and its ramifications; examination of attitudes and feelings; consideration of alternative solutions; and decision-making.

#### CASE MANAGEMENT



Activities which bring services, agencies, resources, or people together within a planned framework of action toward the achievement of established goals. It may involve liaison and collateral contacts.

CRISIS INTERVENTION



Those services which respond to an alcohol and/or other drug abuser's needs during acute emotional and/or physical distress.

## Core Function 9 CLIENT EDUCATION



Provision of information to individuals and groups concerning alcohol and other drug abuse and the available services and resources.

# REFERRAL



Identifying the needs of a client that cannot be met by the counselor or agency and assisting the client to utilize the support systems and community resources available.

**Core Function 11** 

**REPORT & RECORD KEEPING** 



Charting the results of the assessment and treatment plan, writing reports, progress notes, discharge summaries and other client related data.

Core Function 12
CONSULTATION



Relating with in-house staff or outside professionals to assure comprehensive, quality care for the client.